

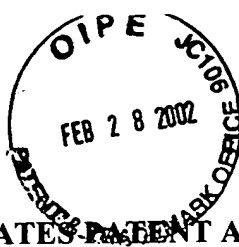
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February 14, 2002

MARYLEE JENKINS

Signature

February 14, 2002

Date of Signature



PATENT  
B422-170

Receipt  
\$3

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Noriko Sugimoto  
Serial No. : 10/007,198  
For : TROUBLE MANAGEMENT SYSTEM  
Filed : October 19, 2001  
Examiner : Unassigned  
Art Unit : 2163

COPY OF PAPERS  
ORIGINALLY FILED

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

LETTER CONCERNING NOTICE TO FILE MISSING PARTS

Enclosed is a copy of the "Notice to File Missing Parts of Nonprovisional Application - Filed under 37 CFR 1.53(b) - Filing Date Granted" and an executed "Combined Declaration and Power of Attorney for Patent Application" form for the above-identified application. Also enclosed is a credit card payment form for \$130.00 to cover the late filing fee for filing the Declaration. Please note that the filing receipt for the above-identified application needs to be corrected so as to indicate the applicant's address. We have attached a copy of the filing receipt indicating the necessary change. Authorization is granted to charge our deposit account no. 18-1644 for any additional fees necessary to avoid abandonment of this application.

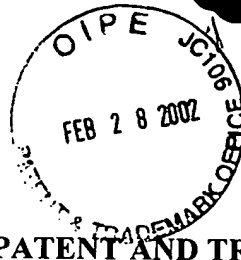
Dated: February 14, 2002

Respectfully submitted,

ROBIN, BLECKER & DALEY  
330 Madison Avenue  
New York, New York 10017  
T (212) 682-9640

Marylee Jenkins  
Reg. No. 37,645  
Attorney of Record

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Sir:

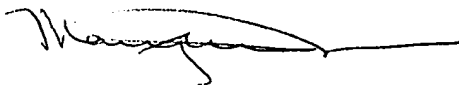
CLAIM TO BENEFIT OF 35 U.S.C. § 119  
AND FILING OF PRIORITY DOCUMENT

Claim is made herein to the benefit of 35 U.S.C. § 119 for the filing date of the following  
Japanese Patent Application No.: 2000-324350 (filed October 24, 2000). A certified copy of this  
document is enclosed.

Dated: February 14, 2002

Respectfully submitted,

ROBIN, BLECKER & DALEY  
330 Madison Avenue  
New York, New York 10017  
T (212) 682-9640

  
Marylee Jenkins  
Reg. No. 37,645  
Attorney of Record

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February 14, 2002

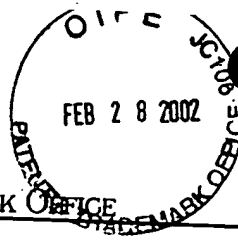
Date of Signature

MARYLEE JENKINS

Signature



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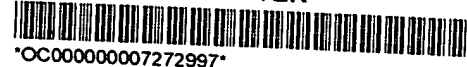
APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/007,198	10/19/2001	Noriko Sugimoto	B422-170

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Robin, Blecker & Daley  
330 Madison Avenue  
New York, NY 10017

CONFIRMATION NO. 3545

FORMALITIES LETTER



\*OC000000007272997\*

Date Mailed: 01/07/2002

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION


FILED UNDER 37 CFR 1.53(b)

### Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is missing.  
*A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.*
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

*A copy of this notice **MUST** be returned with the reply.*

  
Customer Service Center  
Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY

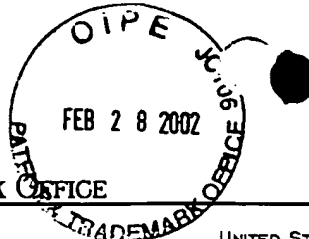
10 10:00AM JPL/INAP 00000001 1/07/02

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## UNITED STATES PATENT AND TRADEMARK OFFICE

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UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
10/007,198	10/19/2001	2163	824	B422-170	14	10	4

CONFIRMATION NO. 3545

## FILING RECEIPT



\*OC000000007272996\*

Robin, Blecker & Daley  
330 Madison Avenue  
New York, NY 10017

Date Mailed: 01/07/2002

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

## Applicant(s)

Noriko Sugimoto, ~~Residence Not Provided~~; **KANAGAWA, JAPAN**

## Domestic Priority data as claimed by applicant

## Foreign Applications

JAPAN 324350/2000 10/24/2000

If Required, Foreign Filing License Granted 01/07/2002

Projected Publication Date: To Be Determined - pending completion of Missing Parts

Non-Publication Request: No

Early Publication Request: No

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## Title

Trouble management system

JAN 11 2002

ROBIN, BLECKER &amp; DALEY

## Preliminary Class

705

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